

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: W. Donald Matthews and Dejan Slokar
SERIAL NO. : 10/698,854
FILED: October 31, 2003
ATTY. DOCKET: 100704.010106
TITLE: **METHODS FOR PROVIDING DIRECT TECHNICAL SUPPORT OVER NETWORKS**

ELECTRONIC MAIL CERTIFICATE

Date of Deposit: January 11, 2007

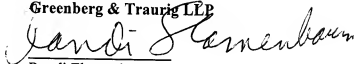
I hereby certify that the following attached paper(s) and/or fee

1. Revocation of Power with New Power and Change of Address(1 pg);
2. Statement Under 37 C.F.R. 3.73(b) (1 pg);

are being deposited with the United States Postal Service electronically on the date indicated above.

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Respectfully submitted,
Greenberg & Traurig LLP



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Dated January 11, 2007
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